



## Relief Mobile Crisis Worker

### Job Summary:

The Relief Mobile Crisis Worker position functions as backup support to members of the multi-disciplinary mobile crisis services team. In collaboration with a team partner, provides effective crisis intervention and stabilization to individuals experiencing a mental health crisis utilizing the principles of psychosocial rehabilitation. The incumbent works under the direction of the Team Manager to provide rapid triage, assessment, intervention, resolution and referral in the place of choice of the individual wherever possible. The incumbent also participates in assertive outreach. All services are provided in accordance with the mission and established protocols of the Agency.

### Qualifications:

- University Degree in a health care related discipline and unrestricted registration with the relevant regulatory body, if applicable
- Three years relevant experience preferred, providing services to individuals who live with a serious mental illness, preferably in a community setting
- Designation as a Certified Psychiatric Rehabilitation Practitioner (CPRP) as asset
- Applied Suicide Intervention Skills Training, Crisis Prevention & Intervention training an asset
- Certification in First Aid and CPR
- Knowledge of and ability to apply discipline specific principles and practices to individuals who live with serious mental illness, within a client-centered approach
- Demonstrated in-depth knowledge of mental health symptoms, issues, psychotropic medications and associated side effects
- Knowledge of addictions preferred
- Knowledge of and ability to incorporate best-practices in crisis intervention techniques
- Demonstrated assessment and crisis intervention skills with broad knowledge of emergency mental health and crisis stabilization
- Demonstrated advanced clinical reasoning and decision-making skills
- Ability to effectively utilize community resources and supports to meet the needs of clients
- Ability to work under pressure within a changing environment
- Knowledge of the Mental Health Act and other relevant legislation
- Excellent communication and interpersonal skills in order to effectively engage community services and individuals, increasing awareness of services
- Well developed problem-solving, prioritization and conflict resolution skills
- Ability to work autonomously as well as collaboratively in a multidisciplinary team environment
- Basic proficiency in computer skills; MS Office preferred
- Ability to work flexible hours, including evening, weekend and holiday work
- Must possess a valid Ontario Drivers License, have regular access to reliable vehicle and provide proof of adequate vehicle insurance
- Required to provide a satisfactory criminal reference check (CRC) prior to hire

***Please submit cover letter and resume indicating how you became aware of this vacancy and quoting Competition Number 2010-10 to:***

Mail: Human Resources – Frontenac Community Mental Health Services  
552 Princess Street, Kingston ON K7L 1C7

Fax: (613) 544-5804 Email: [hr@fcmhs.ca](mailto:hr@fcmhs.ca)

**Please note: Only those selected for an interview will be contacted**