

FCMHAS Client Advisory Committee
Meeting Minutes
October 27, 2011

Present: Doug, Glenda, John, (guest Chris), Kelli, Lavern, Melanie, Mike B., Mike S.

1. Accessibility Policy draft reviewed by Janet Pearse jpearse@fcmhs.ca
 - to be enacted January 2012 to 2024
 - practical training for client services will be provided (by January 1, 2012) for staff, clients, students & members
 - possibly add training sessions to the client calendar
2. Financial Reports presented for review
3. C.A.C. Orientation Package sent for approval October 26, 2011; will be updated at the next meeting
4. Bursary from Canada Post
 - sub-committee (Mike B., Mike S., Kelli) scheduled a meeting immediately following C.A.C. meeting in November to begin drafting the application for bursary money from Canada Post
5. Glass and new doors at 385 and 552 Princess Street is drawing complaints from clients
 - clients feel even more separated than before
 - need to educate clients and staff on safety and security issues that could arise
 - mandatory for the offices to have the partitions and locked doors (Bill 168)
6. C.A.C. Goals and Work Plan for 2011/2012 handed out and reviewed
 - attention given to Peer Support section, Mike B. will be hiring a co-facilitator for his Recovery program
 - KGH has paid Peer Support positions available
7. Mike S. thanked the committee for being given the opportunity to attend a Conference last month in Cape Britain, NS. A great experience and one to remember for those who attended.
8. Other Topics:
 - John would like all documents within the agency to be printed in Sans Serif font which is less straining
 - Melanie will do a presentation at the next meeting
 - Options for Change presentation at next meeting

Next Meeting: Thursday November 17, 2011 at 1:00 pm
(come early and have free lunch from the café)