

**Client Advisory Committee  
April 15, 2010**

**Present:** Lavern, Brenda, Mike S., Doug, Rose, Melissa, Brad (new member- Welcome!), Melanie

1. Peer Support conference update  
Friday May 7 9-4pm at 552 Princess St. It is free but please register. See flyers at reception.
2. Peer Support Leadership Conference in Toronto organized by Christine Gayler and Associates. We could have sent a representative- but no one on the Cmte was available for those dates.
3. Ready, Set, Go – Glenda not at meeting- defer item until next meeting.
4. LaVern reported that the agency Mission & Vision Statements were approved by FCMHS Board of Directors as follows:

**Vision statement**

We welcome and walk alongside people who have mental health and addiction concerns, and support recovery and life with dignity, hope and confidence.

**Mission Statement**

Building on individuals' strengths, Frontenac Community Mental Health Services supports recovery and community for persons with a mental illness and/or an addiction.

5. Client Bill of Rights and Bill of Responsibilities endorsed by the Board of Directors on March 23, 2010. There was a minor change to Right #6 point #1- to include the Personal Health Information and Protection Act.
6. Client Complaint Policy reviewed. No revisions suggested.
7. Melanie provided information about the new Apt building on Lyons St. Cmte members asked that this be a standing item on the agenda so that there are regular updates about this project.

**Next Meeting: 1pm, Thursday May 20, 2010.**